



Policy Name:
Grievance Policy
Policy Authorisation and Date:
Association Committee 11th FEB 2013.

Grievance Policy

Purpose:

To ensure that all club members, (players, officials and parents), are afforded due process when affected by a situation of dispute, grievance or disciplinary issue.

Policy:

- In the case of dispute/grievance/disciplinary issue, the matter must be referred to the relevant Operations Committee, provided that with the exception of the Committee Chairperson, any parent of player in that age group takes no part in the decision.
- Matters referred to the Operations Committee will be heard within 7 days. The respective Operations Committee shall determine the appropriate resolution and / or penalty for policy contravention.
- Should the parties not reach a resolution, the dispute may be escalated to the Association Committee for consideration and resolution. This committee will hear and determine any appeal within 7 days for receipt of referral.

Authority:

- Sports' Clubs Operation Committees
- Association Committee